

Mission:

Improving Lives and Communities. **Simplifying** Healthcare. **Expecting** More.

Access to Quality Care



1 in 8
Americans or

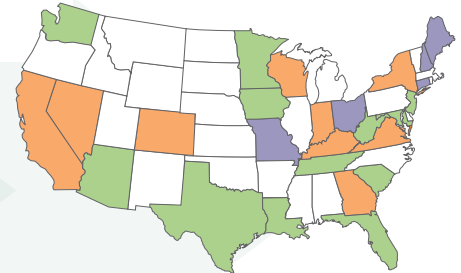
nearly
40 million
total medical members in
affiliated health plans

95%
of physicians

96%
of hospitals

over
74 million
total lives served
Q4 2018 data

Member access through BCBSA's national BlueCard® PPO program



BC or BCBS licensed plans (5)

BC or BCBS licensed plans + Medicaid presence (9)

Medicaid presence (13)

14
states*
BC or BCBS plan

21
states and DC
Medicaid presence

*Note: Service area includes all or portions of affiliated plans' state, effective 1/1/19.

Senior Leadership



Gail K. Boudreaux
President and CEO

John Gallina
Executive Vice President
and Chief Financial Officer

Peter Haytaian
Executive Vice President and
President, Commercial and
Specialty Business Division

Gloria McCarthy
Executive Vice President and
Chief Administrative Officer

Felicia Norwood
Executive Vice President and
President, Government
Business Division

Prakash Patel, MD
Executive Vice President and
President, Diversified
Business Group

Leah Stark
Executive Vice President and
Chief Human Resources Officer

Thomas Zielinski
Executive Vice President and
General Counsel

Vision:

To be the most **Innovative, Valuable**
and **Inclusive** Partner

Corporate Social Responsibility



\$59.2
million
in open community
activity across the country

about 76,000
employee volunteer hours
through Anthem's Dollars for
Doers Program in 2018

\$7.1
million
raised in 2018 through
our Employee Giving
Program

10
million
Americans trained in
Hands-Only CPR; on
track to double cardiac
arrest survival rates

16
million
kids engaged in healthy,
active lifestyle programming
while increasing fruit and
vegetable consumption



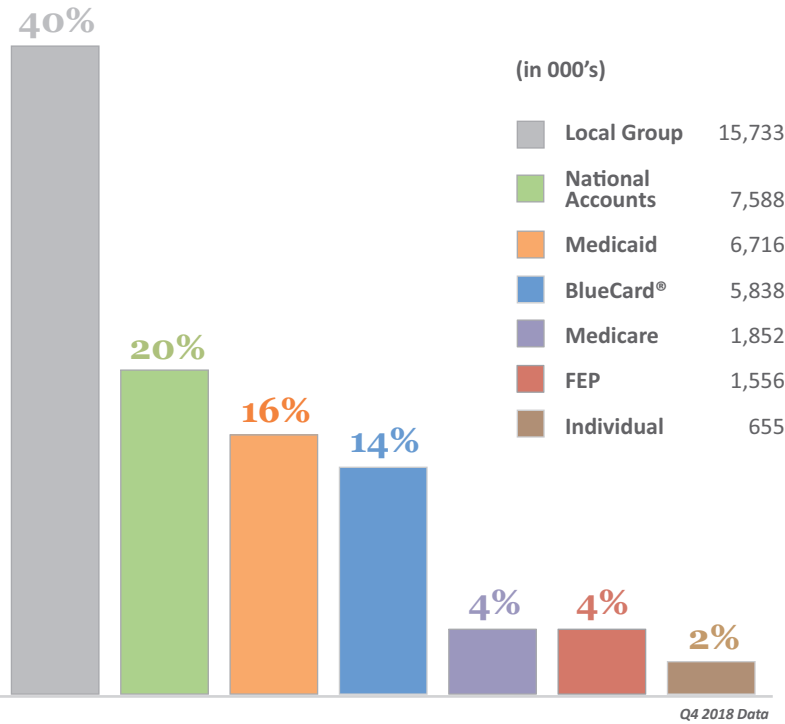
64,000
Associates

74%
of Anthem's
workforce are women

44%
of Anthem's
workforce are minorities

Values: Leadership • Community • Integrity • Agility • Diversity

Diverse Customer Base



Measures and Metrics



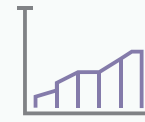
274.6 billion
benefits paid



749.7 million
claims processed



47.6 million
service calls



91.3 billion
total operating revenue

2018 data

Subsidiaries



About Anthem, Inc. Anthem is a leading health benefits company dedicated to improving lives and communities, and making healthcare simpler. Through its affiliated companies, Anthem serves more than 74 million people, including nearly 40 million within its family of health plans. We aim to be the most innovative, valuable and inclusive partner.

Corporate Awards



Top 50 Companies for Diversity
Diversity Magazine
2008-2018



America's Best Employers
Forbes 2015-2018



World's Most Ethical Companies
The Ethisphere Institute



Dow Jones Sustainability Index
2018



Military Friendly Employers
MilitaryFriendly.com
2010-2019

Learn more:

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- thinkanthem.com
- anthem.foundation
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